



PhD in Management

Title of the course: Performance management in health care

Lecturers:

Prof. Sabina Nuti (s.nuti@sssup.it);

Dr. Milena Vainieri (m.vainieri@sssup.it)

Short description of the course:

The course aims at providing PhD students with the fundamental components of health management and their impact on performance. The course is arranged mixing lectures with project works and case studies. Lectures will include theoretical issues, the recent development in health service research; students will be involved in the lecture.

Student commitment

During the course students will be divided into study groups, which will deliver in-class presentations.

Attendance is compulsory for the lectures.

The course will take place in room 1 Alliata from 9 am to 17.30 pm on:

Date	Title	Main Topics	Hours	Lecturer
9th May 2016	Title: Features of the Healthcare systems	<ul style="list-style-type: none"> Planning and control for public and private health system: differences and similarities 	4	Sabina Nuti
11th May 2016	Title: Strategic Marketing for Planning and Performance Measurement and evaluation in HC	<ul style="list-style-type: none"> Methodologies and tools to support planning processes Methodologies and tools to control performance in healthcare 	7.5	Sabina Nuti, Anna Maria Murante
12th May 2016	Title: Performance Measurement and evaluation in HC and The use of Performance Management System at regional and local level	<ul style="list-style-type: none"> Multidimensional performance evaluation systems in HC 	7.5	Sabina Nuti, Milena Vainieri, Tommaso Grillo Ruggieri
17th May 2016	Title: Governance mechanisms at	<ul style="list-style-type: none"> Discussion of group presentation on performance 	7.5	Sabina Nuti, Milena Vainieri

	regional level	<ul style="list-style-type: none"> ○ From measurement to performance management: tools for regional level 		
23rd May 2016	Title: Strategies to orient behaviour and the reward systems	<ul style="list-style-type: none"> ○ Human behavior and motivation ○ Structure of different schemes of the incentive systems ○ Methodologies for setting targets ○ Methodologies to measure results in benchmarking 	6	Milena Vainieri

Final Examination

The final evaluation will be based on three issues:

- Participation at the courses;
- Group presentations;
- Individual assignment.

Readings

- Nuti S., Vainieri M. (2014 online) Strategies and tools to manage variation in regional governance systems in Sobolev B, Gatsonis B, Johnson A, Stukel T, Levy A, Johnson K, Briggs A, Sutton M, van Ginneken e, Busse R, Goring S (Eds) Handbook of Health Service Research. Springer (printed version in 2015)
- Murante AM, Vainieri M, Rojas D, Nuti S, Does feedback influence patient - professional communication? Empirical evidence from Italy. Health Policy, doi:10.1016/j.healthpol.2014.02.001
- Nuti S., Seghieri C. (2013 online first), Is variation management included in regional healthcare governance systems? Some proposals from Italy , Health Policy.
- Nuti S., Vainieri M. (2012), Managing waiting times in diagnostic medical imaging, British Medical Journal Open 2012;2:e001255.
- Nuti S., Seghieri C., Vainieri M. (2012), Assessing the effectiveness of a performance evaluation system in the public health care sector: some novel evidence from the Tuscany Region experience, The Journal of Management and Governance, May 2012, n. pag. 10.
- Nuti S., Seghieri C., Vainieri M., Zett S. (2012), Assessment and improvement of the Italian Healthcare system: first evidences from a pilot National performance evaluation system, Journal of Healthcare Management, Vol. 57, No. 3, pp. 182-199.
- Pinnarelli L., Nuti S., Sorge C., Davoli M., Fusco D., Agabiti N., Vainieri M., Perucci C. (2012), What drives hospital performance? The impact of comparative outcome evaluation of patients admitted for hip fracture in two Italian regions., British Medical Journal BMJ Quality and Safety, Vol. 21, No. 2, pp. 127-134.
- Nuti S., Daraio C., Speroni C., Vainieri M. (2011), Relationships between technical efficiency and the quality and costs of health care in Italy, International Journal for Quality in Health Care, Vol. 23, No. 3, pp. 324-330.
- Report of Tuscany PES in english: www.meslab.sssup.it/en/index.php?page=report-2010

Further required readings will be distributed electronically by instructors.