



PhD in Management

Title of the course: Performance management in health care

Lecturers:

Prof. Sabina Nuti (s.nuti@sssup.it);

Prof. Milena Vainieri (m.vainieri@sssup.it)

Short description of the course:

The course aims at providing PhD students with the fundamental components of health management and their impact on performance. The course is arranged mixing lectures with project works and case studies. Lectures will include theoretical issues, the recent development in health service research; students will be involved in the lecture.

Student commitment

During the course students will be divided into study groups, which will deliver in-class presentations.

Attendance is compulsory for the lectures.

The course will take place in room 1 Alliata from:

Date	Title	Main Topics	Hours	Lecturer
5th April	Features of the Healthcare (HC) systems	<ul style="list-style-type: none"> Planning and control for public and private health system: differences and similarities 	14-18 4h	Sabina Nuti
6th April	Strategic Marketing for Planning and creating social value	<ul style="list-style-type: none"> Methodologies and tools to support planning processes Methodologies and tools to create value in health care 	14-18 4h	Sabina Nuti and Anna Maria Murante
9th April	Performance Measurement and evaluation in HC	<ul style="list-style-type: none"> Multidimensional performance evaluation systems in HC 	9-13 4h	Sara Barsanti
10th April	Performance Measurement and evaluation in HC	<ul style="list-style-type: none"> Multidimensional performance evaluation systems in HC 	9-13 4h	Milena Vainieri
11th April	Governance mechanisms to improve performance	<ul style="list-style-type: none"> Structure of different schemes of the incentive systems Methodologies for setting 	9-13 4h	Milena Vainieri

		targets <ul style="list-style-type: none"> o Methodologies to measure results in benchmarking 		
12th April	Public Service Motivation	<ul style="list-style-type: none"> o Theoretical aspect of public service motivation o Methodological issues related to analyze PSM 	14-18 4h	Nicola Bellè
20th April	Final discussion of the course		14-18 4h	Sabina Nuti, Milena Vainieri

Final Examination

The final evaluation will be based on three issues:

- Participation at the courses;
- Group presentations;
- Individual assignment.

Readings

- Nuti S., Vainieri M. (2014 online) Strategies and tools to manage variation in regional governance systems in Sobolev B, Gatsonis B, Johnson A, Stukel T, Levy A, Johnson K, Briggs A, Sutton M, van Ginneken e, Busse R, Goring S (Eds) Handbook of Health Service Research. Springer (printed version in 2015)
- Murante AM, Vainieri M, Rojas D, Nuti S, Does feedback influence patient - professional communication? Empirical evidence from Italy. Health Policy, doi:10.1016/j.healthpol.2014.02.001
- Nuti S., Seghieri C. (2013 online first), Is variation management included in regional healthcare governance systems? Some proposals from Italy , Health Policy.
- Nuti S., Vainieri M. (2012), Managing waiting times in diagnostic medical imaging, British Medical Journal Open 2012;2:e001255.
- Nuti S., Seghieri C., Vainieri M. (2012), Assessing the effectiveness of a performance evaluation system in the public health care sector: some novel evidence from the Tuscany Region experience, The Journal of Management and Governance, May 2012, n. pag. 10.
- Nuti S., Seghieri C., Vainieri M., Zett S. (2012), Assessment and improvement of the Italian Healthcare system: first evidences from a pilot National performance evaluation system, Journal of Healthcare Management, Vol. 57, No. 3, pp. 182-199.
- Pinnarelli L., Nuti S., Sorge C., Davoli M., Fusco D., Agabiti N., Vainieri M., Perucci C. (2012), What drives hospital performance? The impact of comparative outcome evaluation of patients admitted for hip fracture in two Italian regions., British Medical Journal BMJ Quality and Safety, Vol. 21, No. 2, pp. 127-134.
- Nuti S., Daraio C., Speroni C., Vainieri M. (2011), Relationships between technical efficiency and the quality and costs of health care in Italy, International Journal for Quality in Health Care, Vol. 23, No. 3, pp. 324-330.
- Report of Tuscany PES in english: www.meslab.sssup.it/en/index.php?page=report-2010

Further required readings will be distributed electronically by instructors.